

Many people don't work with designed processes, why is this so?

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Many people from business and IT don't work with designed processes, because there is no need, or for some of them, there could be a need, but they don't like to work with designed processes, only if they have to do it.

If they start or initiate a project they write some e-mails, have some telephone calls, and they make some PowerPoint slides to represent their ideas and to represent their things, the complexity and knowledge and have their meetings. And for many people is covered their needs with this environment, especially for the management.

For many other people in the projects, if then the volume and work grows, they are writing some documents with Word for example, or they use Excel sheets to gather and to document their information and knowledge they need.

If there is a need to design a small process flow with some tasks, they can document and draw this with PowerPoint. But if they use PowerPoint to design a process flow, it is quit limited with the slides and it is only possible to bring a limited number of process bubbles onto one PowerPoint slide.

Many other people use an Excel sheet to document tasks of a process flow with their attributes in various columns and several rows. This approach is good as long you have in the process flow more and less a sequence. In the case you have between the process steps of the process flows a several number of selections or iterations, then it is getting difficult to understand the process flow within an Excel sheet. And this is the point, where many people work further with this complicated Excel sheet, and for many of them they have no fun to understand their process flows.

But some of them are doing then the switch to a process tool, for example Visio with Visio Stencil, which provides the notation of the process flow method.

There are existing different process flow methods. For example.: BPMN or UML Activity Diagrams.

But you can also use the new CPW Process method. The advantage with this process method is, that every process step is represented with the CPW Process as a simple sentence with the CPW Subject, the CPW Predicate and the CPW Object, and with the CPW Process every process step is in the context of a responsibility with the CPW Subject and the process result with the CPW Object.

With the CPW Process you can read the process steps sentence by sentence, and this is one of the reason, why the CPW Process method is easy to read, understandable and transparent for many people. So have fun next time, if you work with processes!